

Welcome to Pink Moon Camping



Pink Moon Camping provide a unique boutique camping experience in the heart of major festivals and events across the UK and Ireland. Our specially created boutique campsite provides a range of home comforts to enhance the festival weekend. Facilities include a range of high quality pre-pitched accommodation options, lovely loos, hot showers, pamper parlour (with hair dryers, straighteners and mirrors), USB phone charging, café and bar (selected festivals only) and 24 hour information, security and supervision.

We are looking for festival front of house workers who are passionate about offering a high quality, personal and professional service to our customers. Pink Moon workers must be responsible, respectful, professional, fun, friendly and provide a high level of customer service above all else.

Front of house responsibilities are 12 hour shifts, incorporating 10 hour working days and breaks, with responsibilities including a range of activities including those listed below:

- Preparing the customer site including numbering tent pitches
- Unloading Trucks and then building/cleaning a large volume of a variety of different tents
- Build and set up our other facilities i.e. gazebos for pamper parlours, USB charging areas and site reception
- Dress site with appropriate signage and bunting
- Accessorising the tents (adding sleeping bags and mats prior to guest arrival)
- Check in and wrist banding of customers during the event
- Campsite patrols – chatting to customers, checking they are happy, checking security perimeters, adjusting any tent pegs or guy ropes, picking litter
- Sherpas – carrying guest luggage from check in to their tents and giving directions within the Pink Moon campsite
- Info point at reception answering any customer queries and solving problems
- Night patrols – checking security perimeters, enforcing quiet time between 1 and 7am
- Sanitation duties – Cleaning toilet and shower blocks, including topping up toiletries, cleaning, squeegee water from showers, removing rubbish, keeping queue moving during busy times, keeping customers happy

- Conducting of site Final check – sweep camp for litter, replace any pegs, tighten guy ropes, remove any tools and check all tents
- Sanitation – regular cleaning rotas for toilets and showers and topping up toiletries
- Litter Picking where required
- Some staff will be allocated ‘Night shifts’ to cover the reception open until midnight, to support night patrols and sanitation until 2am
- Site Closure – taking down all tents and site equipment , re-packing trucks, cleaning tents, drying tents out, stock taking, fixing damaged tents
- Clean up team – handing out rubbish bags, removing tent numbers, signage, scrim and bunting, removing accessories, quick sweep of tents before being dismantled
- Loading tents into crates and trucks plus stock taking
- Conducting Final sweep of field for litter and forgotten tools

Working days for our staff: arrival normally 3/4 days prior to show days and departing two to three days after the day guests depart the campsite. Please be aware that show days working hours may vary.

Provisions: food and tent/mat included for our colleagues

We work on festival throughout the months June, July, August and September and are looking for keen and enthusiastic individuals who work hard within a team and are available during the above months.

Anticipated 2018 festivals staff may be required to work:

- Isle of Wight Festival
- Download Festival
- Latitude
- Indipendence
- Creamfields
- Reading
- Leeds
- Electric Picnic



PERSONAL INFORMATION

Name:	
Address:	
Date of Birth:	
Email:	
Mobile Tel:	
Education:	
Experience:	
Hobbies:	
Personality:	
How did you hear about us?	

Why do you want to work for Pink Moon Camping?

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MEDICAL INFORMATION

Are you First Aid Trained? YES | NO

DO YOU SUFFER FROM:	Yes	No	Comments
Eyesight defects:			
Fainting, blackouts, epilepsy or fits:			
Asthma:			
Medicine allergies:			
Other allergies			
Other medical conditions, physical or mental:			
Current medications:			
Dietary requirements:			

Any other medical conditions or details, however small should be detailed here

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DRIVING INFORMATION

Valid Driving Licence? YES | NO

Car owner? YES | NO

Name:			
Licence Number:			
Valid from:		Valid to:	
Address on card:			

Any driving offenses? YES | NO

If yes, please give details

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Further qualifications:

Valid Towing Licence? YES | NO

Forklift Licence? YES | NO

If yes, please give details

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I can confirm the above information is accurate and correct.

Signed:.....

Name:

Date:.....

Please sign and send the completed form to: Pink Moon Camping, New Farm, Hoveringham Lane, Hoveringham, Nottingham, NG14 7JX or scan and email to office@pinkmooncamping.co.uk.